



20 February, 2003

To Whom It May Concern:

All A Glow cleaners have been providing cleaning and housekeeping services to Singapore Airlines First and Business Class lounges for approximately two years.

Their staff have a very good work ethic and perform their tasks willingly and to a very high standard.

The supervision provided by All A Glow management is constant, and if follow up action is required, there is an immediate response.

I would have no hesitation in recommending All A Glow and feel sure anyone choosing their services would be well satisfied.

Yours faithfully,



CAROL STAMP  
Customer Services Officer  
SINGAPORE AIRLINES